

Music People Inc. Warranty Information

We have a 3-year manufacturing defect warranty for our On Stage Stand products. This warrantee covers defects of a manufacturing nature -- not stripped bolts and other items that may become lost or damaged from abuse or normal wear-and-tear. For Onstage Stand warranty consideration, users can contact TMP - Customer Service Dept. cs@MusicPeopleInc.com and send the following information:

Clear pictures of:

- The entire item (if there are more than one, include all items in one pic)
- The damage/defect (separate pictures if there is more than one defect)
- the barcode (either from the item or the packaging)
- A detailed explanation of the issue is also needed.

They should also include:

- their full name
- Shipping address (no PO Boxes, please)
- A daytime phone number

The warranties for our distribution pro audio items vary from manufacturer to manufacturer. We offer a 30-day from point of our invoice date to you. There's also out of box failure return for replacement on most items after that period.