

Out-of-warranty service: All shipping and repair costs are the responsibility of the customer.

Service covered under warranty: The customer will pay for shipping to Samson or the authorized service center. Samson will pay for shipping back to the customer. Repair costs will be paid for by Samson.

Shipping and Service charges:

STEP 3: Send the product to: Samson Technologies Corp., 45 Gilpin Avenue, Hauppauge, NY 11788-8816. You must include your return address. **The Return Authorization Number must be clearly displayed on the outside of the carton. Any package received without a Return Authorization Number will be refused.**

STEP 2: If possible, please pack the product in its original carton.

STEP 1: Please call one of our friendly Customer Service reps at 1-800-372-6766 (1-800-3SAMSON) from 9 A.M. to 5 P.M. (Eastern). They'll be happy to issue you a Return Authorization Number. Sorry, we can't accept any Samson Audio product for service without a Return Authorization Number.

If you need service for your Samson Audio product:

Please keep this part of the Warranty with your original sales receipt and Samson Audio product owner's manual for future reference.

**IMPORTANT!
SAMSON AUDIO
WARRANTY
REGISTRATION CARD**

Place
stamp
here

SAMSON[®]
A U D I O

Samson Technologies Corp.
P.O. Box 18016
Hauppauge, NY 11788-8816



SAMSON AUDIO WARRANTY REGISTRATION CARD

Although filling this out may seem like a major buzz kill, it'll only take a few minutes of your time.
Or you can register online at <http://warranty.samsontech.com/>

Name _____

Address _____

City _____

State/Zip _____

Email _____

We value your privacy. By checking yes, _____ you are giving us permission to send you promotional offers and product information from time to time.

Model # _____

Serial # _____

Date of purchase _____

Dealers name _____

Location _____

What are you using your Samson Audio product for?

___ Studio Recording ___ Home Recording ___ Live Sound ___ Education
___ Video ___ House of Worship ___ Corporate Presentation

Why did you choose Samson Audio? (check all that apply)

___ Features ___ Sound Quality ___ Brand Reputation ___ Price/Value ___ Advertising ___ Recommendation of Friend ___ Recommendation of Salesperson

Other Comments about your Samson Audio equipment (we'll actually be reading this, so go for it!): _____

Please take a minute to fill out this questionnaire:

Do you play an instrument?

- Guitar
- Bass
- Keyboards
- Drums
- Other _____

Other than music, will you be using your Samson product for other applications, such as video or podcasting?

Please list:

What is your age?

- 13-18 36-45
- 19-25 45 +
- 26-35

If you play, what style of music do you play most often?

- Blues Alternative Folk
- R&B/Funk Rock Country
- Gospel Bluegrass Pop Rock
- Classical Jazz Heavy Metal
- Rap/Hip Hop Reggae/Ska Punk

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What publications do you read?

- Alternative Press
- Bass Player
- Blender
- Downbeat
- Electronic Musician
- EQ

Guitar Player

Guitar World

Keyboard

Macworld

Mac | Life

Mix

Premier Guitar

Recording

Revolver

Rolling Stone

Sound on Sound

Spin

The Source

Wired

XLR8R

Other _____

Which audio gear sites do you visit?

Harmony Central

Gear Wire

Sonic State

Other _____

*Samson Audio products are warranted for one (1) year.

† Cut along dotted line

‡ Keep this for your records

The Fine Print:

Samson Audio products are warranted for one (1) year. You must provide proof of original ownership and a copy of your sales receipt to receive warranty service. Warranty is not transferable.

Samson Technologies Corp. warrants Samson Audio products purchased in the United States against defects in material and workmanship for a period of one (1) year from the date of purchase with proof of original ownership and a copy of your receipt. Samson Technologies Corp., through the applicable authorized distributor, will repair or replace defects covered by this limited warranty with parts or products of original or improved design, at its option, for products purchased in the USA only. This warranty applies only to products sold in the USA. **For information about coverage on products not purchased in the USA, contact the Samson Audio distributor in the country of purchase.**

Limited warranty is valid if product is repaired or serviced by Samson Technologies or Samson authorized service facility ONLY. Product or unit must be purchased from an authorized Samson Audio dealer for a valid warranty.

This warranty contemplates the owner will reasonably maintain this instrument or product without alteration, negligent use, misuse, or abuse. Normal wear and tear of this product will not be covered by this or any implied warranty.

To the extent permitted by law, SAMSON SPECIFICALLY DISCLAIMS ANY AND ALL IMPLIED WARRANTIES, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. No Samson dealer, agent, or employee is authorized to make any modification, extension, or addition to this warranty.

SAMSON IS NOT RESPONSIBLE FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY, OR UNDER ANY OTHER LEGAL THEORY, INCLUDING BUT NOT LIMITED TO LOST PROFITS, DOWNTIME, GOODWILL, DAMAGE TO OR REPLACEMENT OF EQUIPMENT AND PROPERTY NOT MANUFACTURED BY SAMSON. Some states do not allow the exclusion or limitation of incidental or consequential damages or exclusions of implied warranties, so the above limitations or exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Complete this section and keep for your records:

Model # _____ Serial # _____

Dealer's name _____ Location _____

Date of purchase _____