

# **Blackstar Amplification Warranty Information**

## **Your Blackstar Amplification Ltd warranty covers:**

Defects in the materials and workmanship of a Blackstar Amplification product (the 'Product') purchased through an authorized dealer of Blackstar Amplification Ltd (the 'Authorized Dealer').

## **Your Blackstar Amplification Ltd warranty does not cover:**

- Damage caused by negligence, modification, improper use, improper installation, incorrect mains voltages or every day wear and tear.
- Damage occurring during shipment.
- Damage caused by repair or service carried out by persons not authorized by Blackstar Amplification Ltd.
- A Product with a serial number which has been altered, defaced, removed or is illegible.
- A Product which was not purchased from an Authorized Dealer within the US.

## **Who this Warranty covers:**

This Warranty shall be applicable when the original sales receipt or the Blackstar Amplification authorized proof of purchase of the Product is presented together with a copy of this US Warranty Card and the defective Product.

## **The Warranty period:**

This Warranty shall cover the following Products and components for a term as set out below:

- Amplifiers, preamplifiers, effects pedals - 1 year, extended to 3 years\*
- Speaker enclosures - 1 year, extended to 3 years\*
- Valves, fuses, meters - 90 days\*

\*The extended warranty period is only applicable if the US Warranty Registration Card is completed and received by us within 90 days of your purchase of the Products. It is entirely your responsibility to return this US Warranty Registration Card and we shall not be liable nor do we accept any responsibility whatsoever for the non-receipt by us of this US Warranty Registration Card. Proof of postage is not proof of receipt.

## **The Warranty Service:**

The Warranty Service may include repairs or replacement of the Product in accordance with the terms set out herein.

- Blackstar will use our reasonable endeavors to repair the defective Product at no charge.
- If they are unable to repair the defective Product, they reserve the right at their absolute discretion to provide you with a replacement which may or may not be a reconditioned unit.
- In the event a repair or replacement has been made, they shall be entitled to take and keep possession of the defective Products which is deemed to be beyond repair during the Warranty Period.
- Blackstar shall only be responsible for the cost of returning your defective Product to you if you are entitled to the terms of this Warranty.

## **How to obtain the Warranty Service:**

- You must either ship or take the defective Product to your Authorized Dealer together with a copy of this Warranty, your original sales receipt or other Blackstar Amplification authorized proof of purchase.
- The Authorized Dealer may advise you to send your defective Product to our designated repair centre if it does not have the facilities to provide you with the Warranty Service.

### **Exclusion of damages:**

- Our liability for any defective Product, save for death or personal injury caused by our negligence, is limited to the Warranty Services which shall be provided to you at our sole discretion. For the avoidance of doubt, they reserve the right to refuse you provision of the Warranty Service if (a) you are unable to provide the original sales receipt or Blackstar Amplification authorized proof of purchase; and/or (b) they have reasons to believe that you have not directly purchased the Products from any of their authorized retailers.
- Notwithstanding the Warranty Services and the provisions set out herein, Blackstar shall not be liable for any claims or damages in contract or tort or otherwise for any loss (whether direct or indirect) of profit, business, revenue, anticipated savings, damage to any other equipment or other items at the site of use , or any indirect or consequential loss or damage whatsoever.
- The terms under this Warranty do not affect your statutory rights in respect of your defective Products.
- This Warranty shall be governed by and construed in accordance with US Law.