

Waldorf Product Warranty

Thank you for choosing this Waldorf product. It is a dependable device and is designed to last. However, the potential for defects in material or workmanship cannot be eradicated completely. This is why we provide an extended warranty for you. This warranty covers all defects in material and workmanship for a period of one year from the date of original purchase. During this time, Waldorf Music will repair or replace the product without charge for materials or labor, provided the product was first inspected and found faulty by Waldorf Music or an authorized service center. You must first contact your dealer or distributor by telephone. Products that were mailed without prior agreement cannot be exchanged or repaired free of charge. The unit must be insured and sent prepared in its original package. Please include a detailed description of the defect. Products that were not sent prepared or in the original package will be returned unopened. Waldorf Music reserves the right to upgrade the unit with the latest technological advances if necessary. This warranty does not cover defects due to abuse, operation under other than specified conditions, or repair by unauthorized persons. The warranty covers only those malfunctions caused by material or workmanship defects that occur during normal operation.