

Taylor Warranty Info

The following text is excerpted from the Owner Registration Card that comes with each new Taylor guitar sold in the United States and Canada. It is for information purposes only, and may not be downloaded or printed out, nor is it to be used as a "proxy" warranty by owners of Taylor guitars. With the exception of those limited-edition guitars for which a one-time transfer of ownership is explicitly written into the Certificate of Authenticity, an actual Taylor warranty is not transferable from the original owner to a subsequent owner, and does not cover Taylor guitars purchased outside the US or Canada, where Taylor distributors assume responsibility for repairs and service.

To help protect your investment, Taylor Guitars provides this limited warranty. Please review it and keep it handy. And if your guitar ever develops a problem you believe is covered under warranty, feel free to call our service department with any questions you might have.

Though filling out and returning an Owner Registration Card is not a condition of the warranty, doing so can help us confirm that you are the original purchaser. So, please take a few moments to fill it out and mail it.

1) Terms and Conditions. TAYLOR warrants solely to the original purchaser of this TAYLOR musical instrument that the instrument purchased shall be free from defects in materials and workmanship under normal use for as long as the instrument is owned by the original purchaser, and until the ownership of the instrument is transferred to another (unless otherwise noted by TAYLOR). This Limited Warranty does not apply: (a) to wear or breakage of frets or strings, or other normal wear and tear of the instrument or its parts; (b) to asserted defects caused by modification, misuse or abuse or improper maintenance of the instrument; (c) to asserted defects involving subjective personal likes or judgements; (d) to asserted defects caused by accident or exposure to extremes of temperature or humidity which cause harm to the instrument; (e) to defects asserted by any purchaser who did not purchase the instrument from an authorized TAYLOR dealer in the United States of America or Canada; (f) to guitars owned by non-U.S. or non-Canadian residents, or (g) to electrical components not manufactured by TAYLOR.

TAYLOR INSTRUMENTS PURCHASED OUTSIDE OF OR PERMANENTLY RELOCATED FROM THE UNITED STATES OF AMERICA/CANADA ARE NOT WARRANTED BY TAYLOR GUITARS. WARRANTIES FOR THESE INSTRUMENTS, IF ANY, ARE PROVIDED BY THE AUTHORIZED DISTRIBUTOR OR DEALER IMPORTING TAYLOR INSTRUMENTS.

2) Limitation on Obligations. The obligations of TAYLOR hereunder are limited to repair or replacement of parts of the instrument found to be defective under this Limited Warranty. In no event shall TAYLOR be liable for any indirect, incidental or consequential damages, including but not limited to time, wages or lost profits, of any nature or kind or for damages to or loss of property.

THIS LIMITED WARRANTY IS THE SOLE WARRANTY OF TAYLOR GUITARS WITH REGARD TO TAYLOR "T5™", "100 SERIES™", "200 SERIES™", "300 SERIES®", "400 SERIES®", "500 SERIES®", "600 SERIES®", "700 SERIES®", "800 SERIES®", "900 SERIES®", "BABY TAYLOR®", "BIG BABY® TAYLOR", "PRESENTATION SERIES®", "SIGNATURE™ SERIES",

“NYLON SERIES™”, “KOA SERIES”, “WALNUT SERIES”, “GALLERY™ SERIES”, “THE LIBERTY TREE™ GUITAR”, “BABY LIBERTY™”, “GS SERIES™”, LIMITED EDITION MODELS, AND “ACOUSTIC BASS” INSTRUMENTS ONLY, AND IS GIVEN IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PURPOSE.

3) No Other Warranties. The Limited Warranty set forth herein constitutes the entire warranty and representation of TAYLOR with regard to its TAYLOR “T5”, “100 SERIES™”, “200 SERIES™”, “300 SERIES®”, “400 SERIES®”, “500 SERIES®”, “600 SERIES®”, “700 SERIES®”, “800 SERIES®”, “900 SERIES®”, “BABY TAYLOR®”, “BIG BABY® TAYLOR”, “PRESENTATION SERIES®”, “SIGNATURE™ SERIES”, “NYLON SERIES™”, “KOA SERIES”, “WALNUT SERIES”, “GALLERY™ SERIES”, “THE LIBERTY TREE™ GUITAR”, “BABY LIBERTY™”, “GS SERIES™”, LIMITED EDITION MODELS, AND “ACOUSTIC BASS” instruments only. This Limited Warranty shall be controlling over any conflicting terms and conditions of any purchase orders, contracts or invoices which may be executed in connection with the purchase of the TAYLOR musical instrument. NO representation or warranty made by any TAYLOR salesperson, dealer, agent, representative or employee shall be binding upon TAYLOR other than as set forth herein.

4) Claim Procedures. Unless purchaser is notified in writing that repairs and service under this Limited Warranty may be made by an authorized TAYLOR dealer or authorized TAYLOR warranty repair center, claims for warranty performance and service shall be made by sending the instrument, shipping and insurance prepaid by the purchaser, to TAYLOR at the address shown on the face of this Limited Warranty, together with (a) evidence confirming the original purchase by purchaser (such as a copy of the sales invoice or receipt, a credit card slip, or the like); (b) a brief description of the nature of the asserted defect; and (c) the name, address and phone number of the original purchaser to whom the instrument is to be returned.

Please call Customer Service prior to shipping your guitar.

TAYLOR shall review the description of the asserted defect, examine the instrument, and make service, repairs and replacements as appropriate under this Limited Warranty. Upon completion of the service, the instrument shall be returned by TAYLOR to the original purchaser, shipping and insurance to be paid by the purchaser. In the event it is determined that the asserted defect is not covered by or is excluded from this Limited Warranty, the instrument shall be returned without repairs or replacement, shipping and insurance to be paid by the purchaser.

5) Legal Remedies. Depending upon the state in which you reside, you may have additional legal remedies available under the applicable Commercial Code or Consumer Warranty laws.

Important Care Instructions

Your guitar is constructed from solid wood that was carefully dried and seasoned (The Baby Taylor, Big Baby Taylor, and 100 Series have a solid top and laminated back and sides). Solid wood will absorb moisture in wet climates and give off moisture in dry climates. If you live in a desert, high

mountain, or cold winter region, you will experience dry weather from time to time which could crack your guitar. If not taken care of properly, your guitar will crack. This damage is very serious and is not covered by this limited warranty, but can easily be prevented by storing your guitar in its case and by using a sound hole humidifier.