

## Warranty of TC Electronic

### Policy

TC Electronic and distributed products are warranted to be free from defects in components and factory workmanship under normal use and service for a period of two (2) years when bought from a reseller within the EU.

TC Electronic and distributed products are warranted to be free from defects in components and factory workmanship under normal use and service for a period of one (1) year when bought from a reseller outside the EU.

When failing to perform as specified during the warranty period we will undertake to repair, or at our option, replace this product at no charge to its owner, provided the unit is returned undamaged and shipping prepaid, to an authorized service facility or to the factory.

TC Electronic shall not be responsible for any incidental or consequential damages. TC Electronic's responsibility is limited to the product itself. TC Electronic assumes no responsibility for any loss due to cancellation of any events, or rent of replacement equipment or costs due to third party's or customer's loss of profit, or any other indirect cost or losses however incurred.

TC Electronic reserves the right to make changes or improvements in design or manufacturing without assuming any obligation to change or improve products previously manufactured and / or sold.

The product warranty is only valid in the country where the product was purchased.

### Exceptions:

TC Electronic will always follow the law of the respective markets should it differ from the policy stated above or the exceptions stated below.

Some products distributed by TC Electronic may have different warranties – they are excluded from this policy.

This warranty shall be null and void, if the product is subjected to repair work or alteration by a person or facility other than those authorized by TC Electronic; mechanical damage including shipping accidents; war, civil insurrection, misuse, abuse, operation with incorrect AC voltage, incorrect connections, wrong accessories, incorrect use of accessories, operation with faulty associated equipment, exposure to inclement weather conditions and normal wear and tear.

Units on which the serial number has been removed or defaced, are not eligible for warranty service.

### More information:

For more information about how to claim warranty service, please refer to the TC Service Guidelines.