

Rickenbacker Warranty Information and Procedures North American Limited Warranty

Rickenbacker International Corp. guarantees this instruments to be free from defective materials and workmanship to the original purchaser for five years, except for the finish, which is guaranteed for one year. This warranty begins upon the date of manufacture as stamped on this card.

Should a defect become apparent during normal use, this instrument will be repaired free of charge, subject to the following conditions.

What's Not Covered

The warranty is void if, upon inspection by RIC factory personnel, the defect is determined to be the result of damage due to misuse, exposure to environmental extremes, modification, or the use of replacement parts, including strings, not in conformity with factory specifications, or due to damage not resulting from a manufacturing defect.

This warranty does not extend to strings or deterioration of items subject to routine wear and tear, nor shall it apply where the serial number has been removed or defaced.

How To Obtain Service

You must obtain a Return Authorization (RA) number from the factory prior to return of instrument. Ship the instrument prepaid to the address below, with the RA number prominently showing outside the carton, and include your name, address, and description of the problem. RIC will return it, shipping prepaid, following repair.

How To Register For Warranty

The instrument's original and unaltered warranty card must be completed and mailed to RIC along with a copy of your sales receipt as proof of purchase, within 10 days of purchase date in order to obtain service under the limited warranty. You may wish to retain a copy of the card and original sales receipt in case further proof of ownership is requested.

Where It's Valid

The warranty card is valid only in the United States and Canada: it is not valid in any other country. Authorized RIC distributors in other countries provide warranty administration appropriate to the laws of their country.

Rickenbacker International Corp.
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