

Planet Waves Warranty Information

I. Tuners

What is the standard Planet Waves Tuners Limited Warranty?

Planet Waves Tuners Limited Warranty: Planet Waves division of J D'Addario & Company, Inc. (Planet Waves) warrants its tuners against any defects in materials or workmanship under normal use for a period of 90 days. This warranty does not cover cosmetic defects caused by use of the product. Planet Waves will repair or replace, at its option, any defective tuner during this period. This Warranty is your exclusive remedy for defective products and is solely for the benefit of the original purchaser. This warranty does not cover damage caused by improper use, accident, solvents, modifications caused by use with other equipment of any other external causes. PLANET WAVES WILL NOT BE LIABLE FOR ANY DAMAGE, LOSS OR INJURY OF ANY NATURE INCLUDING LOST PROFITS OR INDIRECT, CONSEQUENTIAL OR SPECIAL DAMAGES OF ANY NATURE, EVEN IF PLANET WAVES HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. EXCEPT AS EXPRESSLY PROVIDED IN THIS WARRANTY, PLANET WAVES MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. IF THE LIMITATIONS CONTAINED HEREIN ARE FOR ANY REASON DETERMINED TO BE INVALID, THEN PLANET WAVES LIABILITY SHALL BE LIMITED TO THE PURCHASE PRICE PAID FOR THE PRODUCT. UNDER NO CIRCUMSTANCES SHALL PLANET WAVES BE LIABLE FOR ANY LOSS OR DAMAGE IN EXCESS OF THE AMOUNT PAID BY YOU FOR THE PRODUCT. To make claims under this warranty, the product must be returned to the authorized Planet Waves retailer from which the product was purchased together with your sales receipt or other proof of purchase. If unable to do so, return the product and proof of purchase to J. D'Addario & Company, Inc. Please find additional instructions here: <http://www.planetwaves.com/FAQAnswer.aspx?ID=2836>. This warranty gives you specific rights. You may also have additional rights under the laws of the State in which you reside.

II. Cables

What is the Planet Waves Cable Limited Lifetime Guarantee/Warranty?

Planet Waves Cables Limited Lifetime Warranty: Planet Waves division of J D'Addario & Company, Inc. (Planet Waves) warrants its cables against any defects in materials or workmanship under normal use. This warranty does not cover cosmetic defects caused by use of the product. Planet Waves will repair or replace, at its option, any defective cable. This Warranty is your exclusive remedy for defective products and is solely for the benefit of the original purchaser. This warranty does not cover damage caused by improper use, accident, solvents, modifications caused by use with other equipment of any other external causes. PLANET WAVES WILL NOT BE LIABLE FOR ANY DAMAGE, LOSS OR INJURY OF ANY NATURE INCLUDING LOST PROFITS OR INDIRECT, CONSEQUENTIAL OR SPECIAL DAMAGES OF ANY NATURE, EVEN IF PLANET WAVES HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. EXCEPT AS EXPRESSLY PROVIDED IN THIS WARRANTY, PLANET WAVES MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. IF THE LIMITATIONS CONTAINED HEREIN ARE FOR ANY REASON DETERMINED TO BE INVALID, THEN PLANET WAVES LIABILITY SHALL BE LIMITED TO THE PURCHASE PRICE PAID FOR THE PRODUCT. UNDER NO CIRCUMSTANCES SHALL PLANET WAVES BE LIABLE FOR ANY LOSS OR DAMAGE IN

EXCESS OF THE AMOUNT PAID BY YOU FOR THE PRODUCT. To make claims under this warranty, the product must be returned to the authorized Planet Waves retailer from which the product was purchased together with your sales receipt, or other proof of purchase. If unable to do so, return the product and proof of purchase to J. D'Addario & Company, Inc. Please find additional instructions here: <http://www.planetwaves.com/FAQAnswer.aspx?ID=2836>. This warranty gives you specific rights. You may also have additional rights under the laws of the State in which you reside.