

Parker Limited Warranty Information

There is a 1-year limited warranty beginning on the date of first customer purchase, on all unmodified and properly cared for Parker Guitars.

Any Parker Guitar found to be defective within the 1-year warranty period set forth above will be repaired or replaced at the option of Parker Guitars provided the guitar is promptly delivered (freight and insurance prepaid) directly to Parker Guitars for service.

Please contact Parker's Product Support office at (847) 949-0444 for information, return authorization and a Parker Work Order Number. No guitars may be returned to Parker without prior approval and a Work Order Number clearly written on the outside of the carton. A copy of the original sales receipt and a complete written description of the problem must accompany all guitars returned for warranty repairs. This warranty covers the cost of labor and materials for all repairs considered necessary by our Service Technician, as well as, return shipping charges at "ground" rates.

There are no warranties, expressed or implied, other than those expressed herein. Further, there is no warranty of merchandise or fitness for a particular purpose beyond the 1-year warranty period set forth above.

Limitation of Liability: the above warranty represents purchaser's exclusive remedy and Parker Guitars shall not be liable for any special, incidental, or consequential damages or expenses relating to the product sold.

The Parker Limited Warranty does not cover:

- * Normal wear and tear
- * Guitars serviced by unauthorized persons
- * Shipping damages
- * Guitars modified in any way
- * Guitars with altered serial numbers
- * Damage due to misuse, negligence, or accidents
- * Damage due to improper vibrato spring installation/setup
- * Guitars subjected to extreme cold, heat or humidity
- * Guitars purchased from an unauthorized dealer or purchased used
- * The playability of a guitar with the action lower than set at the factory and as specified in the users manual
- * Subjective issues regarding tone, wood grain or color

NOTE: Some States do not allow limitations on how long an implied warranty lasts, and/or do not allow the exclusion of incidental or consequential damages, so the above limitations and exclusions may not apply to some purchasers. This warranty gives the purchaser specific legal rights and purchaser may also have other rights, which vary from State to State.

Non-Warranty Repairs

If non-warranty repairs are required, Parker will communicate a repair cost quote to the customer which must be approved before the actual repair will commence. All non-warranty repairs, or repairs not covered under the Parker Limited Warranty, are subject to a bench fee.

Warranty Repairs Outside the U.S.

For warranty repairs outside the U.S. please contact either the dealer from whom you purchased the guitar, or the Authorized Parker Distributor in your country for information and assistance.