

Pacific Drums and Percussion Limited Warranties

Platinum Drums:

Drum shells are covered for two (2) years. Drum hardware and finishes are covered for one (1) year.

SX/FS/805/X7 Drums:

All SX, FS, 805 and X7 Series drums and their components are covered for one (1) year.
Pacific Hardware and Pedals:

All PDP Hardware and Pedals are covered for one (1) year.

This warranty protects the original retail purchaser, only. If a covered product or component fails due to a manufacturing or material defect, Pacific will repair or replace the product at no charge. To obtain Warranty service, return the product to your authorized Pacific Drums Dealer along with your original proof of purchase. In the case that the dealer is unable to correct a warranty defect, the dealer will then contact Pacific for further instructions and to obtain a Return Authorization (RA) number. No shipments will be accepted without an RA number. Any and all shipping charges are the responsibility of the purchaser.

This Warranty does not apply to 1) drums purchased from a source other than an authorized Pacific Drums dealer, 2) any owner other than the original purchaser, 3) defects caused by neglect, moisture, extreme temperatures, handling, shipping or use under normal playing conditions, 4) alterations made after the product leaves the factory and 5) drumheads. Pacific Drums and Percussion shall not be liable for incidental, consequential or other damages that may arise as a result of or related to any defect or failure of this product. This Warranty gives you specific legal rights. You may also have other rights which vary from state to state. Pacific Drums and Percussion's maximum liability pursuant to this warranty is limited to the monetary value of the product that is the subject of the warranty claim.

This is a summary only; please see the actual limited warranty for additional terms and conditions.