

PCDJ Warranty Information

PCDJ Hardware are covered under a 6 Month limited parts and labor warranty due to the nature of use and environment. Any product that is faulty due to liquid, improper use or has been opened exposing circuit boards voids any warranty.

There is a \$50 evaluation charge which will be applied to cost of labor plus parts. You must obtain a Return Authorization (RA#) by emailing Support with your:

Full name
Phone number
Mailing address
DAC serial number located on bottom of unit
Description of problem

We will then email you back shipping address and RA form to print out and include with hardware.

You are responsible for shipping and insurance of unit to our location.