

M-AUDIO warrants this product, under normal use, to be free of defects in materials and workmanship for a period of Ninety (90) Days from date of purchase, so long as: the product is owned by the original purchaser, with proof of purchase from an authorized M-AUDIO dealer and, the product has been registered to the original purchaser, the purchaser having returned to M-AUDIO the completed product warranty card. This warranty explicitly excludes power supplies and included cables which may become defective as a result of normal wear and tear.

In the event that M-AUDIO receives, from an original purchaser and within the warranty coverage period, written notice of defects in materials or workmanship, M-AUDIO will either replace the product, repair the product, or refund the purchase price at its option. In the event repair is required, shipment to and from M-AUDIO and possible nominal handling charges shall be born by the purchaser. In the event that repair is required, a Return Authorization number must be obtained from M-AUDIO. After this number is obtained, the unit should be shipped back to M-AUDIO in a protective package with a description of the problem and the Return Authorization clearly written on the package.

In the event that M-AUDIO determines that the product requires repair because of user misuse or regular wear, it will assess a fair repair or replacement fee. The customer will have the option to pay this fee and have the unit repaired and returned, or not pay this fee and have the unit returned un-repaired.

The remedy for breach of this limited warranty shall not include any other damages. M-AUDIO will not be liable for consequential, special, indirect, or similar damages or claims including loss of profit or any other commercial damage, even if its agents have been advised of the possibility of such damages, and in no event will M-AUDIO's liability for any damages to the purchaser or any other person exceed the price paid for the product, regardless of any form of the claim. M-AUDIO specifically disclaims all other warranties, expressed or implied. Specifically, M-AUDIO makes no warranty that the product is fit for any particular purpose.

This warranty shall be construed, interpreted, and governed by the laws of the state of California. If any provision of this warranty is found void, invalid or unenforceable, it will not affect the validity of the balance of the warranty, which shall remain valid and enforceable according to its terms. In the event any remedy hereunder is determined to have failed of its essential purpose, all limitations of liability and exclusion of damages set forth herein shall remain in full force and effect.

## **DCP-200 Hardware Limited Warranty**

This limited warranty applies only to original purchasers of DCP-200 console pianos purchased in the United States from M-Audio or its authorized resellers. Purchasers must register [here](#) to qualify for this warranty.

M-Audio warrants that the hardware shall be free from material defects in design, materials, and workmanship and will function materially in accordance with the documentation provided with the hardware for a period of three (3) years from the date of original purchase. In the case of a valid warranty claim, your sole remedy and M-Audio's entire liability will be, at its option, to repair or replace the product without charge or, if repair or replacement is not possible in M-Audio's sole judgment, to refund the purchase price to you. This warranty does not cover normal wear, accidental damage, misuse, abuse, improper care or alteration, and is void if product serial numbers have been removed from the product. This warranty is void if damage is caused by repairs or service provided or attempted by anyone other than M-Audio or an M-Audio authorized service center or technician.

THIS WARRANTY IS IN LIEU OF ALL WARRANTIES, WHETHER ORAL OR WRITTEN, EXPRESS, IMPLIED OR STATUTORY. M-AUDIO MAKES NO OTHER WARRANTY, EITHER EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT. PURCHASER'S SOLE AND EXCLUSIVE REMEDY UNDER THIS WARRANTY SHALL BE REPAIR OR REPLACEMENT, OR A REFUND OF THE PURCHASE PRICE PAID, AS SPECIFIED HEREIN.

IN NO EVENT WILL M-AUDIO BE LIABLE FOR ANY DIRECT, INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY DEFECT IN THE PRODUCT, INCLUDING LOST PROFITS, DAMAGE TO PROPERTY AND, TO THE EXTENT PERMITTED BY LAW, DAMAGE FOR PERSONAL INJURY, EVEN IF M-AUDIO HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. IN NO EVENT WILL M-AUDIO BE LIABLE FOR LOSS OF USE, PROFITS OR GOODWILL, OR LOSS OF DATA, MUSIC, OR ELECTRONIC FILES.

Some states do not allow the exclusion of implied warranties or limitations on the duration of an implied warranty, so the above limitations may not apply to you. This warranty gives you specific legal rights. You may have other rights which vary from state to state.”

## **DCP-300 Hardware Limited Warranty**

This limited warranty applies only to original purchasers of DCP-300 console pianos purchased in the United States from M-Audio or its authorized resellers. Purchasers must register [here](#) to qualify for this warranty.

M-Audio warrants that the hardware shall be free from material defects in design, materials, and workmanship and will function materially in accordance with the documentation provided with the hardware for a period of three (3) years from the date of original purchase. In the case of a valid warranty claim, your sole remedy and M-Audio's entire liability will be, at its option, to repair or replace the product without charge or, if repair or replacement is not possible in M-Audio's sole judgment, to refund the purchase price to you. This warranty does not cover normal wear, accidental damage, misuse, abuse, improper care or alteration, and is void if product serial numbers have been removed from the product. This warranty is void if damage is caused by repairs or service provided or attempted by anyone other than M-Audio or an M-Audio authorized service center or technician.

THIS WARRANTY IS IN LIEU OF ALL WARRANTIES, WHETHER ORAL OR WRITTEN, EXPRESS, IMPLIED OR STATUTORY. M-AUDIO MAKES NO OTHER WARRANTY, EITHER EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT. PURCHASER'S SOLE AND EXCLUSIVE REMEDY UNDER THIS WARRANTY SHALL BE REPAIR OR REPLACEMENT, OR A REFUND OF THE PURCHASE PRICE PAID, AS SPECIFIED HEREIN.

IN NO EVENT WILL M-AUDIO BE LIABLE FOR ANY DIRECT, INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY DEFECT IN THE PRODUCT, INCLUDING LOST PROFITS, DAMAGE TO PROPERTY AND, TO THE EXTENT PERMITTED BY LAW, DAMAGE FOR PERSONAL INJURY, EVEN IF M-AUDIO HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. IN NO EVENT WILL M-AUDIO BE LIABLE FOR LOSS OF USE, PROFITS OR GOODWILL, OR LOSS OF DATA, MUSIC, OR ELECTRONIC FILES.

Some states do not allow the exclusion of implied warranties or limitations on the duration of an implied warranty, so the above limitations may not apply to you. This warranty gives you specific legal rights. You may have other rights which vary from state to state.”

# **M-Audio Limited Warranty and Battery Replacement Policy**

## **Limited Warranty**

This limited warranty applies only to the original purchaser of the M-Audio product from M-Audio or its authorized resellers.

M-Audio warrants the product, except the battery, to be free from material defects in design, materials, and workmanship and to function materially in accordance with the documentation provided with the product for a period from the date of purchase of one (1) year for parts and ninety (90) days for labor. M-Audio warrants the battery to be free from material defects under normal use for a period from the date of purchase of ninety (90) days for parts and labor. In the case of a valid warranty claim, your sole remedy and M-Audio's entire liability under any theory of liability will be, at its option, to repair or replace the product or, if repair or replacement is not possible in M-Audio's sole judgment, to refund the purchase price to you. This warranty does not cover normal wear, accidental damage, misuse, abuse, improper care or alteration, and is void if product serial numbers have been removed from the product.

M-Audio warrants replacement products or parts provided under this warranty against defects in materials and workmanship from the date of the replacement or repair for ninety (90) days for parts and labor, or for the remaining portion of the original product's warranty, whichever provides longer coverage. M-Audio specifically does not represent that it will be able to repair or replace any product under this warranty without risk to or loss of programs or data.

THIS WARRANTY IS IN LIEU OF ALL WARRANTIES, WHETHER ORAL OR WRITTEN, EXPRESS, IMPLIED OR STATUTORY. M-AUDIO MAKES NO OTHER WARRANTY, EITHER EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT. PURCHASER'S SOLE AND EXCLUSIVE REMEDY UNDER THIS WARRANTY SHALL BE REPAIR OR REPLACEMENT, OR A REFUND OF THE PURCHASE PRICE PAID, AS SPECIFIED HEREIN.

IN NO EVENT WILL M-AUDIO BE LIABLE FOR ANY DIRECT, INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY DEFECT IN THE PRODUCT, INCLUDING LOST PROFITS, DAMAGE TO PROPERTY AND, TO THE EXTENT PERMITTED BY LAW, DAMAGE FOR PERSONAL INJURY, EVEN IF M-AUDIO HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

Some states do not allow the exclusion of implied warranties or limitations on the duration of an implied warranty, so the above limitations may not apply to you. This warranty gives you specific legal rights. You may have other rights which vary from state to state.

## Battery Replacement Policy

M-Audio offers a one-year warranty on all MicroTrack parts except the battery, which carries a 90-day warranty. The MicroTrack battery is not user-serviceable and needs to be replaced by the manufacturer. After the 90-day warranty period, the battery-replacement procedure is as follows:

- **Inside the United States:** The cost for battery replacement is \$75\*. M-Audio will replace the battery and pay for return shipping to the customer. **Please Contact M-Audio Support to obtain a Return Authorization number before packing your MicroTrack into a protective box and shipping your device to M-Audio.**

Phone Support: 626-633-9055, Monday-Friday 7am-7pm PST

Online support: [www.M-Audio.com](http://www.M-Audio.com)

- **Outside the United States:** Pack the MicroTrack into a protective box, include payment of \$75\* and ship the package to your local authorized service center (please contact M-Audio for details). M-Audio will replace the battery and pay for return shipping to the customer.

*\*M-Audio accepts payment in the form of personal check or credit card.*

M-AUDIO warrants this product, under normal use, to be free of defects in materials and workmanship for a period of One (1) Year from date of purchase, so long as: the product is owned by the original purchaser, with proof of purchase from an authorized M-AUDIO dealer and, the product has been registered to the original purchaser, the purchaser having returned to M-AUDIO the completed product warranty card. This warranty explicitly excludes power supplies and included cables which may become defective as a result of normal wear and tear.

In the event that M-AUDIO receives, from an original purchaser and within the warranty coverage period, written notice of defects in materials or workmanship, M-AUDIO will either replace the product, repair the product, or refund the purchase price at its option. In the event repair is required, shipment to and from M-AUDIO and possible nominal handling charges shall be born by the purchaser. In the event that repair is required, a Return Authorization number must be obtained from M-AUDIO. After this number is obtained, the unit should be shipped back to M-AUDIO in a protective package with a description of the problem and the Return Authorization clearly written on the package.

In the event that M-AUDIO determines that the product requires repair because of user misuse or regular wear, it will assess a fair repair or replacement fee. The customer will have the option to pay this fee and have the unit repaired and returned, or not pay this fee and have the unit returned un-repaired.

The remedy for breach of this limited warranty shall not include any other damages. M-AUDIO will not be liable for consequential, special, indirect, or similar damages or claims including loss of profit or any other commercial damage, even if its agents have been advised of the possibility of such damages, and in no event will M-AUDIO's liability for any damages to the purchaser or any other person exceed the price paid for the product, regardless of any form of the claim. M-AUDIO specifically disclaims all other warranties, expressed or implied. Specifically, M-AUDIO makes no warranty that the product is fit for any particular purpose.

This warranty shall be construed, interpreted, and governed by the laws of the state of California. If any provision of this warranty is found void, invalid or unenforceable, it will not affect the validity of the balance of the warranty, which shall remain valid and enforceable according to its terms. In the event any remedy hereunder is determined to have failed of its essential purpose, all limitations of liability and exclusion of damages set forth herein shall remain in full force and effect.