

IK Multimedia Product Warranty



For detailed warranty information, please refer to the PDF documents at the bottom of this page.

Before requesting warranty service, we strongly recommend that you:

- 1) [Visit the FAQ Pages](#). Most common problems can be easily solved by consulting the FAQ Pages. Please take a look here before contacting Tech Support.
- 2) [Contact IK Tech Support](#) (if you can't find an answer to your problem on the FAQ pages).

To obtain warranty service, you must:

- 1) Be the original purchaser who bought from an authorized dealer/reseller and register your IK product within fifteen (15) days of purchase.
- 2) Call the numbers below during the warranty period to obtain a Return Authorization number and shipping instructions.
- 3) Ship the product as instructed to one of the addresses below (Do NOT send the product to your dealer), including the **Product Return Form** (available for download at the bottom of this page) and a copy of your **proof of purchase**.

Europe

IK Multimedia Production srl
Via dell'Industria, 46
41122 Modena
ITALY
Phone: +39 059 285496
Fax: +39 059 2861671

US, Canada, Central and South America

IK Multimedia US, LLC
1153 Sawgrass Corporate Pkwy.
Sunrise, FL 33323
Phone: (954) 846-9101

Fax: (954) 846-9077

Other Countries

Contact your [Local Distributors](#)

OR

Contact either the Europe or US office to find out where to send the product.

4) IK Multimedia must be able to duplicate the related defect or problem at its facilities.

Warranty does not apply to damage to this product that occurred as a result of abuse or misuse, abnormal service or handling, accidental damage or exposure to extremes in temperature or relative humidity, improper installation, damage which may have been caused either directly or indirectly by another product, improper care, or if the product has been altered or modified in any way, or if the damage was caused by repairs or service provided by an unauthorized center.

General Warranty Periods

One (1) Year Warranty PARTS, Ninety (90) Days Warranty LABOR

- AmpliTube 3 Pedal
- AmpliTube Fender™ Studio
- ARC System
- ARC System TDM
- ARC System 2
- iLoud
- iRig
- iRig 2
- iRig Acoustic
- iRig BlueBoard
- iRig HD
- iRig HD-A
- iRig Keys
- iRig Keys 25
- iRig Keys 37
- iRig Keys 37 PRO
- iRig Keys MINI
- iRig Keys PRO
- iRig Mic
- iRig Mic Cast
- iRig Mic Field
- iRig Mic HD
- iRig Mic HD-A

- iRig Mic Lav
- iRig Mic Studio
- iRig MIDI
- iRig MIDI 2
- iRig MIX
- iRig Pads
- iRig PowerBridge
- iRig Pre
- iRig Pro
- iRig Pro DUO
- iRig STOMP
- iRig UA
- iRig Voice
- StealthPedal
- StealthPedal CS
- StealthPlug
- StealthPlug CS
- StompIO

- iKlip
- iKlip 2
- iKlip Case
- iKlip Grip
- iKlip MINI
- iKlip Stand
- iKlip Stand for iPad mini
- iKlip Studio
- iKlip Xpand
- iKlip Xpand Mini
- iKlip Xpand Stand
- iLine Cables
- iRing
- Spare Parts and Cables

For European Union Countries, please refer to European Union Product Warranty Directive to determine warranty within your country.

General Warranty Periods

