

Gibraltar Hardware - Warranty Information

Gibraltar Hardware now offers a 5-year limited warranty, effective January 1, 2003.

For warranty evaluations and parts replacement please visit your place of purchase or any [Gibraltar Hardware dealer](#).

To download our Warranty/Spare Parts catalog [click here](#).

This warranty extends only to defects in materials or workmanship as limited above and does not extend to any product which has been lost, discarded, by accident or improper maintenance; or which has been altered; or which has been repaired or modified by a non-authorized person or company. This warranty does not apply to any owner other than the original purchaser; any defects caused by reasonable use, neglect, moisture and/or temperature extremes, handling, shipping or accidents. Under the warranty-repair or replacement parts is the only remedy, and loss of use of the products, loss of time, inconvenience or consequential damages are not covered.

THIS WARRANTY IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATIONS, THE IMPLIED WARRANTY OF MERCHANTABILITY OR OF FITNESS FOR A PARTICULAR PURPOSE IN NO EVENT SHALL KMC MUSIC BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES.

HOW TO OBTAIN WARRANTY INFORMATION

If you are a store, please contact [customer service](#) with the model number, problem and warranty status of the item.

If you are a consumer, please contact your place of purchase to request Warranty Evaluation. You need to provide the model number, and a copy of your original sales receipt for the product when you return it to the store. The store will contact KMC Music on your behalf to arrange for the Warranty Evaluation.

THE CUSTOMER SERVICE AND WARRANTY INFORMATION LISTED ON THIS WEB SITE APPLIES TO UNITED STATES CUSTOMERS ONLY.

FOR CUSTOMERS OUTSIDE THE UNITED STATES, PLEASE CONTACT YOUR GIBRALTAR

DISTRIBUTOR.

For parts inquiries, please contact info@dwdrums.com