

# Fishman | Lifetime Limited Warranty

Fishman acoustic amplification products (“Product”) are warranted to the original consumer purchaser to be free of defects in materials and workmanship under normal use and service for a period of one (1) year from the date of purchase. If the Product fails to function properly due to defects in materials or workmanship during the applicable warranty period, Fishman Transducers Inc. (“Fishman”), at its option, will repair or replace the Product, with no charge for labor or materials. This warranty applies only if the Product is sold and delivered within the U.S. by an authorized Fishman Dealer.

**Except as specifically provided in this document, there are no other warranties, expressed or implied, including, but not limited to implied warranties of merchantability or fitness for a particular purpose. In no event shall Fishman be liable for loss of profits or incidental, indirect, special, consequential or other similar damages arising out of any breach of warranty or other obligation contained in this document. The warranty contained herein shall not apply if the serial number is defaced or removed or the product has been damaged by alteration, misuse, accident, neglect or use with unauthorized attachments.**

## TERMS OF WARRANTY SERVICE

Warranty service and repairs are to be made only at the Fishman factory. Unauthorized repairs will void this warranty. The customer must contact Fishman Service & Support and obtain a Return Merchandise Authorization number (RMA) before delivering the product to Fishman, freight prepaid.

Product repaired under warranty at the Fishman factory will be returned to the customer via UPS ground freight, prepaid by Fishman to any location within the continental United States. Product returned to Fishman that is not covered by the terms of this warranty will be serviced only after payment is arranged.

## HOW TO OBTAIN WARRANTY SERVICE:

1. Contact Fishman Service & Support by clicking [here](#). We will issue a Return Merchandise Authorization (RMA) number. Products returned without an RMA number will be refused.
2. Pack the product carefully. Include the RMA number and your shipping address (no P.O. boxes or route numbers please). Also include a copy of your sales receipt and a note explaining how to duplicate the problem. If we cannot duplicate the problem at the factory or verify the original purchase date, we may, at our option, charge for parts/labor and return shipping.
3. Ship the product freight prepaid. Once Fishman has issued an RMA number for the item, shipping information will be provided for your return, including updates throughout the course of your factory service. Do not return your item without authorization.

## OUT OF WARRANTY SERVICE

Out of Warranty Service is available for a fee. Contact Service & Support by [clicking here](#) for current repair rate.

**REGISTER ONLINE**

To register your product and get the latest news from Fishman, [click here](#).