

Eminence Limited Warranty

Genuine Eminence Service Options

All Genuine Eminence loudspeakers are supported by a 7-year warranty against any manufacturer's defect in the continental United States. All retail customers should contact your Eminence supplier for warranty and service information.

Genuine Eminence Limited Warranty

The Genuine Eminence warranty remains in effect for seven years from the date of the first consumer purchase (in the US) with the original bill of sale. Without an original bill of sale, the manufacturing date will establish the beginning of the warranty period.

Your warranty covers all defects in material and workmanship except: damage caused by accident, misuse, abuse, product modification or neglect, or damage incurred during shipment; damage resulting from the performance of repairs by unauthorized Genuine Eminence recone/repair centers; claims based upon any misrepresentation by the seller; any Genuine Eminence product on which the date code/serial number has been defaced, modified or removed.

Eminence will pay all labor and material expenses for all repairs covered by this warranty. Please be sure to save the original shipping cartons. A charge will be made if replacement cartons are requested. You are responsible for transporting your product for repair or arranging for its transportation and for payment of any initial shipping charges. We will pay the return shipping charges if repairs are covered by the warranty.

Eminence's liability is limited to the repair or replacement, at our option, of any defective product and shall not include incidental or consequential damage of any kind.

This warranty gives you specific legal rights. You may also have other rights which vary from state to state.

If your Genuine Eminence product ever needs service, contact us at Eminence Speaker LLC, 838 Mulberry Pike, P. O. Box 360, Eminence, KY. 40019, (502)845-5622 phone, (502)845-5653 fax, warranty@eminence.com or contact the distributor or dealer where you purchased the product. Please do not ship your product to the factory without prior authorization.

Use the email address, warranty@eminence.com, for warranty issues only. For all non-warranty issues, please contact Eminence at info@eminence.com.

Eminence recommends contacting one of the following companies for non-warranty service issues:

Advance Sound
510 Randolph St.
Knoxville, TN 37917-6762
865-637-6694

Bronx Electronics and Prosound Co.
3382A Boston Rd.
Bronx, NY 10469
718-515-9213

Central Florida Speaker Repair
714-716 W. Smith St.
Orlando, FL 32804
407-423-3566
www.centralfloridaspeaker.com

Consolidated Audio Technology
130 Cannonball Rd.
Pompton Lakes, NJ 07442
973-831-7500

Loudspeakers Plus
975 Auburn Woods Drive
Palatine, IL 60067
847-963-0725
www.loudspeakersplus.com

Orange County Speaker
12141 Mariners Way
Garden Grove, CA 92843-4023
800-897-8373
www.speakerrepair.com