

Crown Warranty Policy (US Only)

Crown is a HARMAN Professional brand and its products are covered by the below Limited Product Warranty.

SUMMARY OF WARRANTY

Crown International, 1718 West Mishawaka Road, Elkhart, Indiana 46517-4095 U.S.A. warrants to you, the ORIGINAL PURCHASER and ANY SUBSEQUENT OWNER of each NEW Crown product, for a period of time stated in the table on this page from the date of purchase by the original purchaser (the “warranty period”) that the new Crown product is free of defects in materials and workmanship. We further warrant the new Crown product regardless of the reason for failure, except as excluded in this Warranty.


**Warranty is only valid within the United States of America. For information on Warranty outside of the U.S.A, please [contact your local distributor \(/en-US/distributors\)](#).*

ITEMS EXCLUDED FROM THIS CROWN WARRANTY

This Crown Warranty is in effect only for failure of a new Crown product which occurred within the Warranty Period. It does not cover any product which has been damaged because of any intentional misuse, accident, negligence, or loss which is covered under any of your insurance contracts. This Crown Warranty also does not extend to the new Crown product if the serial number has been defaced, altered, or removed.

WHAT THE WARRANTOR WILL DO

We will remedy any defect, regardless of the reason for failure (except as excluded), by repair, replacement, or refund. We may not elect refund unless you agree, or unless we are unable to provide replacement, and repair is not practical or cannot be timely made. If a refund is elected, then you must make the defective or malfunctioning product available to us free and clear of all liens or other encumbrances. The refund will be equal to the actual purchase price, not including interest, insurance, closing costs, and other finance charges less a reasonable depreciation on the product from the date of original purchase. Warranty work can only be performed at our authorized service centers or at the factory. Warranty work for some products can only be performed at our factory. We will remedy the defect and ship the product from the service center or our factory within a reasonable time after receipt of the defective product at our authorized service center or our factory. All expenses in remedying the defect, including surface shipping costs in the United States, will be borne by us. (You must bear the expense of shipping the product between any foreign country and the port of entry in the United States including the return shipment, and all taxes, duties, and other customs fees for such foreign shipments.)



[\(http://hprowarranty.getresponsepages.com/\)](http://hprowarranty.getresponsepages.com/)
HARMAN Extended Warranty
 Get peace of mind knowing your investment will be protected for years to come with a HARMAN extended warranty.
 Find Out More
 (Http://Hproarranty.Getresponsepages.Com/)

Product	Warranty Period
135MA (/en-US/products/135ma)	3 years
160MA (/en-US/products/160ma)	3 years
CDi 1000 (/en-US/products/cdi-1000)	3 years
CDi 2000 (/en-US/products/cdi-2000)	3 years
CDi 4000 (/en-US/products/cdi-4000)	3 years
CDi 6000 (/en-US/products/cdi-6000)	3 years
CNI 1000 (/en-US/products/cni-1000)	3 years
CNI 2000 (/en-US/products/cni-2000)	3 years
CNI 4000 (/en-US/products/cni-4000)	3 years

customs fees for such foreign shipments.)

HOW TO OBTAIN WARRANTY SERVICE

You must notify us of your need for warranty service within the warranty period. All components must be shipped in a factory pack, which, if needed, may be obtained from us free of charge. Corrective action will be taken within a reasonable time of the date of receipt of the defective product by us or our authorized service center. If the repairs made by us or our authorized service center are not satisfactory, notify us or our authorized service center immediately.

DISCLAIMER OF CONSEQUENTIAL AND INCIDENTAL DAMAGES

YOU ARE NOT ENTITLED TO RECOVER FROM US ANY INCIDENTAL DAMAGES RESULTING FROM ANY DEFECT IN THE NEW CROWN PRODUCT. THIS INCLUDES ANY DAMAGE TO ANOTHER PRODUCT OR PRODUCTS RESULTING FROM SUCH A DEFECT. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATIONS OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

WARRANTY ALTERATIONS

No person has the authority to enlarge, amend, or modify this Crown Warranty. This Crown Warranty is not extended by the length of time which you are deprived of the use of the new Crown product. Repairs and replacement parts provided under the terms of this Crown Warranty shall carry only the unexpired portion of this Crown Warranty.

DESIGN CHANGES

We reserve the right to change the design of any product from time to time without notice and with no obligation to make corresponding changes in products previously manufactured.

LEGAL REMEDIES OF PURCHASER

THIS CROWN WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE. No action to enforce this Crown Warranty shall be commenced after expiration of the warranty period.

CNI 4000 (/en-US/products/cni-4000)	3 years
CT 4150 (/en-US/products/ct-4150)	3 years
CT 475 (/en-US/products/ct-475)	3 years
CT 8150 (/en-US/products/ct-8150)	3 years
CT 875 (/en-US/products/ct-875)	3 years
CT16S (/en-US/products/crown-ct16s)	3 years
CT8SHO (/en-US/products/crown-ct8sho)	3 years
CTs 1200 (/en-US/products/cts-1200) *	5 years
CTs 2000 (/en-US/products/cts-2000) *	5 years
CTs 3000 (/en-US/products/cts-3000) *	5 years
CTs 4200 (/en-US/products/cts-4200) *	5 years
CTs 600 (/en-US/products/cts-600) *	5 years
CTs 8200 (/en-US/products/cts-8200) *	5 years
CXM 2000 (/en-US/products/cxm-2000)	3 years
DCi 2 1250 (/en-US/products/dci-2-1250)	3 years
DCi 2 1250N (/en-US/products/dci-2-1250n)	3 years
DCi 2 2400N (/en-US/products/dci-2-2400n)	3 years
DCi 2 300 (/en-US/products/dci-2-300)	3 years

<u>DCi 2 300N (/en-US/products/dci-2-300n)</u>	3 years
<u>DCi 2 600 (/en-US/products/dci-2-600)</u>	3 years
<u>DCi 2 600N (/en-US/products/dci-2-600n)</u>	3 years
<u>DCi 4 1250 (/en-US/products/dci-4-1250)</u>	3 years
<u>DCi 4 1250N (/en-US/products/dci-4-1250n)</u>	3 years
<u>DCi 4 1250ND (/en-US/products/dci-4-1250nd)</u>	3 years
<u>DCi 4 2400N (/en-US/products/dci-4-2400n)</u>	3 years
<u>DCi 4 300 (/en-US/products/dci-4-300)</u>	3 years
<u>DCi 4 300N (/en-US/products/dci-4-300n)</u>	3 years
<u>DCi 4 600 (/en-US/products/dci-4-600)</u>	3 years
<u>DCi 4 600N (/en-US/products/dci-4-600n)</u>	3 years
<u>DCi 8 300 (/en-US/products/dci-8-300)</u>	3 years
<u>DCi 8 300N (/en-US/products/dci-8-300n)</u>	3 years
<u>DCi 8 600 (/en-US/products/dci-8-600)</u>	3 years
<u>DCi 8 600N (/en-US/products/dci-8-600n)</u>	3 years
<u>DCi 8 600ND (/en-US/products/dci-8-600nd)</u>	3 years
<u>DSi 1000 (/en-US/products/dsi-1000)</u>	3 years

DSi 2000 (/en-US/products/dsi-2000)	3 years
DSi 4000 (/en-US/products/dsi-4000)	3 years
DSi 6000 (/en-US/products/dsi-6000)	3 years
DSi 8Mn (/en-US/products/crown-dsi-8mn)	3 years
EOL Box (/en-US/products/eol-box)	3 years
I-Tech 12000HD (/en-US/products/i-tech-12000hd) *	5 years
I-Tech 4x3500HD (/en-US/products/i-tech-4x3500hd) *	5 years
I-Tech 5000HD (/en-US/products/i-tech-5000hd) *	5 years
I-Tech 9000HD (/en-US/products/i-tech-9000hd) *	5 years
MA 12000i (/en-US/products/ma-12000i) *	5 years
MA 5000i (/en-US/products/ma-5000i) *	5 years
MA 9000i (/en-US/products/ma-9000i) *	5 years
USBX (/en-US/products/usbx)	3 years
VRack 12000HD (/en-US/products/vrack-12000hd) *	5 years
VRack 4x3500HD (/en-US/products/vrack-4x3500hd) *	5 years
XFMR-4 (/en-US/products/xfmr-4)	3 years
XFMR-8 (/en-US/products/xfmr-8)	3 years
XLi 1500 (/en-US/products/xli1500)	1 year

<u>XLi 2500 (/en-US/products/xli2500)</u>	1 year
<u>XLi 3500 (/en-US/products/xli3500)</u>	1 year
<u>XLi 800 (/en-US/products/xli800)</u>	1 year
<u>XLS 1000 (/en-US/products/xls-1000)</u>	3 years
<u>XLS 1002 (/en-US/products/xls-1002)</u>	3 years
<u>XLS 1500 (/en-US/products/xls-1500)</u>	3 years
<u>XLS 1502 (/en-US/products/xls-1502)</u>	3 years
<u>XLS 2000 (/en-US/products/xls-2000)</u>	3 years
<u>XLS 2002 (/en-US/products/xls-2002)</u>	3 years
<u>XLS 2500 (/en-US/products/xls-2500)</u>	3 years
<u>XLS 2502 (/en-US/products/xls-2502)</u>	3 years
<u>XTi 1002 (/en-US/products/xti-1002)</u>	3 years
<u>XTi 1002A (/en-US/products/xti-1002a)</u>	3 years
<u>XTi 2002 (/en-US/products/xti-2002)</u>	3 years
<u>XTi 2002A (/en-US/products/xti-2002a)</u>	3 years
<u>XTi 4002 (/en-US/products/xti-4002)</u>	3 years
<u>XTi 4002A (/en-US/products/xti-4002a)</u>	3 years
<u>XTi 6002 (/en-US/products/xti-6002)</u>	3 years

* 5 year warranty in effect only if originally purchased after May 1, 2011; warranty coverage is 3 years if originally purchased prior to May 1, 2011.



<http://www.harmanpro.com>



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