

Bugera Limited Warranty

Limited Warranty § 1 Warranty

1. This limited warranty is valid only if you purchased the product from a BUGERA authorized dealer in the country of purchase. A list of authorized dealers can be found on BUGERA's website www.bugera-amps.com under "Where to Buy", or you can contact the BEHRINGER office closest to you.
2. BEHRINGER* warrants the mechanical and electronic components of this product to be free of defects in material and workmanship if used under normal operating conditions for a period of one (1) year from the original date of purchase (see the Limited Warranty terms in § 4 below), unless a longer minimum warranty period is mandated by applicable local laws. If the product shows any defects within the specified warranty period and that defect is not excluded under § 4, BEHRINGER shall, at its discretion, either replace or repair the product using suitable new or reconditioned product or parts. In case BEHRINGER decides to replace the entire product, this limited warranty shall apply to the replacement product for the remaining initial warranty period, i.e., one (1) year (or otherwise applicable minimum warranty period) from the date of purchase of the original product.
3. Upon validation of the warranty claim, the repaired or replacement product will be returned to the user freight prepaid by BEHRINGER.
4. Warranty claims other than those indicated above are expressly excluded.

PLEASE RETAIN YOUR SALES RECEIPT. IT IS YOUR PROOF OF PURCHASE COVERING YOUR LIMITED WARRANTY. THIS LIMITED WARRANTY IS VOID WITHOUT SUCH PROOF OF PURCHASE.

§ 2 Online registration

Please do remember to register your new BUGERA equipment right after your purchase at www.bugera-amps.com under "Support" and kindly read the terms and conditions of our limited warranty carefully. Registering your purchase and equipment with us helps us process your repair claims quicker and more efficiently. Thank you for your cooperation!

§ 3 Return authorization number

1. To obtain warranty service, please contact the retailer from whom the equipment was purchased. Should your BUGERA dealer not be located in your vicinity, you may contact the BEHRINGER distributor for your country listed under "Support" at www.behringer.com. If your country is not listed, please check if your problem can be dealt with by our "Online Support" which may also be found under "Support" at www.behringer.com. Alternatively, please submit an online warranty claim at www.bugera-amps.com BEFORE returning the product. All inquiries must be accompanied by a description of the problem and the serial number of the product. After verifying the product's warranty eligibility with the original sales receipt, BEHRINGER will then issue a Return Materials Authorization ("RMA") number.
2. Subsequently, the product must be returned in its original shipping carton, together with the return authorization number to the address indicated by BEHRINGER.
3. Shipments without freight prepaid will not be accepted.

§ 4 Warranty Exclusions

1. This limited warranty does not cover consumable parts including, but not limited to, fuses and batteries. Where applicable, BEHRINGER warrants the valves or meters contained in the product to be free from defects in material and workmanship for a period of ninety (90) days from date of purchase.

2. This limited warranty does not cover the product if it has been electronically or mechanically modified in any way. If the product needs to be modified or adapted in order to comply with applicable technical or safety standards on a national or local level, in any country which is not the country for which the product was originally developed and manufactured, this modification/adaptation shall not be considered a defect in materials or workmanship. This limited warranty does not cover any such modification/adaptation, regardless of whether it was carried out properly or not. Under the terms of this limited warranty, BEHRINGER shall not be held responsible for any cost resulting from such a modification/adaptation.

3. This limited warranty covers only the product hardware. It does not cover technical assistance for hardware or software usage and it does not cover any software products whether or not contained in the product. Any such software is provided "AS IS" unless expressly provided for in any enclosed software limited warranty.

4. This limited warranty is invalid if the factory-applied serial number has been altered or removed from the product.

5. Free inspections and maintenance/repair work are expressly excluded from this limited warranty, in particular, if caused by improper handling of the product by the user. This also applies to defects caused by normal wear and tear, in particular, of faders, crossfaders, potentiometers, keys/buttons, tubes, guitar strings, illuminants and similar parts.

6. Damage/defects caused by the following conditions are not covered by this limited warranty:

- * improper handling, neglect or failure to operate the unit in compliance with the instructions given in BUGERA user or service manuals;

- * connection or operation of the unit in any way that does not comply with the technical or safety regulations applicable in the country where the product is used;

- * damage/defects caused by acts of God/Nature (accident, fire, flood, etc) or any other condition that is beyond the control of BEHRINGER.

7. Any repair or opening of the unit carried out by unauthorized personnel (user included) will void the limited warranty.

8. If an inspection of the product by BEHRINGER shows that the defect in question is not covered by the limited warranty, the inspection costs are payable by the customer.

9. Products which do not meet the terms of this limited warranty will be repaired exclusively at the buyer's expense. BEHRINGER or its authorized service center will inform the buyer of any such circumstance. If the buyer fails to submit a written repair order within 6 weeks after notification, BEHRINGER will return the unit C.O.D. with a separate invoice for freight and packing. Such costs will also be invoiced separately when the buyer has sent in a written repair order.

10. Authorized BUGERA dealers do not sell new products directly in online auctions. Purchases made through an online auction are on a "buyer beware" basis. Online auction confirmations or sales receipts are not accepted for warranty verification and BEHRINGER will not repair or replace any product purchased through an online auction.

§ 5 Warranty transferability

This limited warranty is extended exclusively to the original buyer (customer of authorized retail dealer) and is not transferable to anyone who may subsequently purchase this product. No other person (retail dealer, etc.) shall be entitled to give any warranty promise on behalf of BEHRINGER.

§ 6 Claim for damage

Subject only to the operation of mandatory applicable local laws, BEHRINGER shall have no liability to the buyer under this warranty for any consequential or indirect loss or damage of any kind. In no event shall the liability of BEHRINGER under this limited warranty exceed the invoiced value of the product.

§ 7 Limitation of liability

This limited warranty is the complete and exclusive warranty between you and BEHRINGER. It supersedes all other written or oral communications related to this product. BEHRINGER provides no other warranties for this product.

§ 8 Other warranty rights and national law

1. This limited warranty does not exclude or limit the buyer's statutory rights as a consumer in any way.
2. The limited warranty regulations mentioned herein are applicable unless they constitute an infringement of applicable mandatory local laws.
3. This warranty does not detract from the seller's obligations in regard to any lack of conformity of the product and any hidden defect.

§ 9 Amendment

Warranty service conditions are subject to change without notice. For the latest warranty terms and conditions and additional information regarding BEHRINGER's limited warranty, please see complete details online at www.bugera-amps.com.

* BEHRINGER Macao Commercial Offshore Limited of Rue de Pequim No. 202-A, Macau Finance Centre 9/J, Macau, including all BEHRINGER group companies